

## Medical, Surgical, and Clinical Staff

1. Farag AA, Anthony MK. Examining the relationship among ambulatory surgical settings work environment, nurses' characteristics, and medication errors reporting. *J Perianesth Nurs*. 2015;30(6):492-503.
2. N Silber JH, Kennedy SK, Even-Shoshan O, Chen W, Mosher RE, Showan AM, et al. Anesthesiologist board certification and patient outcomes. *Anesthesiology*. 2002;96:1044-1052.
3. Norcini JJ, Lipner RS, Kimball HR. Certifying examination performance and patient outcomes following acute myocardial infarction. *Med Educ*. 2002;36(9):853-859.
4. Stratton S, Niemann J. Outcome from out-of-hospital cardiac arrest caused by nonventricular arrhythmias: Contribution of successful resuscitation to overall survivorship supports the current practice of initiating out-of-hospital ACLS. *Ann Emerg Med*. 1998;32:448-453.
2. Bliss LA, Ross-Richardson CB, Sanzari LJ, Shapiro DS, Lukianoff AE, Bernstein BA, et al. Thirty-day outcomes support implementation of a surgical safety checklist. *J Am Coll Surgeons*. 2012;215(6):766-776.
3. Conley DM, Singer SJ, Edmondson L, Berry WR, Gawande AA. Effective surgical safety checklist implementation. *J Am Coll Surgeons*. 2011;212(5):873-879.
4. Haynes AB, Weiser TG, Berry WR, Lipsitz SR, Breizat AH, Dellinger EP, et al. A surgical safety checklist to reduce morbidity and mortality in a global population. *New Engl J Med*. 2009;360(5):491-499.

## Patient Selection and Patient Follow-Up

1. Haeck PC, Swanson JA, Iverson RE, Schechter LS, Singer R, Basu CB, et al. Evidence-based patient safety advisory: patient selection and procedures in ambulatory surgery. *Plast Reconstr Surg*. 2009;124(4S):6S-27S.
2. Watt-Watson J, Chung F, Chan VW, McGillion M. Pain management following discharge after ambulatory same-day surgery. *J Nurs Manag*. 2004;12(3):153-161.
3. Voyles CR, Berch BR. Selection criteria for laparoscopic cholecystectomy in an ambulatory care setting. *Surg Endosc*. 1997;11(12):1145-1146.

## Safe Surgery

1. Rosenberg NM, Urman RD, Gallagher S, Stenglein J, Liu X, Shapiro FE. Effect of an office-based surgical safety system on patient outcomes. *Eplasty*. 2012;12.
1. Suchomel M, Leslie RA, Parker AE, Macinga DR. How long is enough? Identification of product dry-time as a primary driver of alcohol-based hand rub efficacy. *Antimicrob Resist In*. 2018;7(1):65.
2. Kilpatrick C, Tartari E, Gayet-Ageron A, Storr J, Tomczyk S, Allegranzi B, et al. Global hand hygiene improvement progress: two surveys using the WHO Hand Hygiene Self-Assessment Framework. *J Hosp Infect*. 2018;100(2):202-206.
3. Albright J, White B, Pedersen D, Carlson P, Yost L, Littau C. Use patterns and frequency of hand hygiene in healthcare facilities: Analysis of electronic surveillance data. *Am J Infect Control*. 2018;46(10):1104-1109.
4. Dalziel C, McIntyre J, Chand AG, McWilliam S, Ritchie L. Validation of a national hand hygiene proxy measure in NHS Scotland. *J Hosp Infect*. 2018;98(4):375-377.
5. Limper HM, Slawsky L, Garcia-Houchins S, Mehta S, Hershov RC, Landon E. Assessment of an aggregate-level hand hygiene monitoring technology for measuring hand hygiene performance among healthcare personnel. *Infect Cont Hosp Ep*. 2017;38(3):348-352.
6. Boyce JM. Electronic monitoring in combination with direct observation as a means to significantly improve hand hygiene compliance. *Am J Infect Control*. 2017;45(5):528-535.

7. Edmisten C, Hall C, Kernizan L, Korwek K, Preston A, Rhoades E, et al. Implementing an electronic hand hygiene monitoring system: lessons learned from community hospitals. *Am J Infect Control*. 2017;45(8):860-865.
8. Dyson J, Madeo M. Investigating the use of an electronic hand hygiene monitoring and prompt device: influence and acceptability. *J Inf Prev*. 2017;18(6):278-287.
9. Masroor N, Doll M, Stevens M, Bearman G. Approaches to hand hygiene monitoring: From low to high technology approaches. *Int J Infect Dis*. 2017;65:101-104.
10. Conway LJ. Challenges in implementing electronic hand hygiene monitoring systems. *Am J Infect Control*. 2016;44(5):e7-e12.
11. Linam WM, Honeycutt MD, Gilliam CH, Wisdom CM, Bai S, Deshpande JK. Successful development of a direct observation program to measure health care worker hand hygiene using multiple trained volunteers. *Am J Infect Control*. 2016;44(5):544-547.
12. Limper HM, Garcia-Houchins S, Slawsky L, Hershov RC, Landon E. A validation protocol: assessing the accuracy of hand hygiene monitoring technology. *Infect Cont Hosp Ep*. 2016;37(8):1002-1004.
13. Srigley JA, Furness CD, Gardam M. Interventions to improve patient hand hygiene: a systematic review. *J Hosp Infect*. 2016;94(1):23-29.
14. Deyneko A, Cordeiro F, Berlin L, Ben-David D, Perna S, Longtin Y. Impact of sink location on hand hygiene compliance after care of patients with *Clostridium difficile* infection: a cross-sectional study. *BMC Infect Dis*. 2016;16(1):203.
15. Stewardson AJ, Sax H, Gayet-Ageron A, Touveneau S, Longtin Y, Zingg W, et al. Enhanced performance feedback and patient participation to improve hand hygiene compliance of health-care workers in the setting of established multimodal promotion: a single-centre, cluster randomised controlled trial. *Lancet Infect Dis*. 2016;16(12):1345-1355.
16. Sunkesula VC, Meranda D, Kundrapu S, Zabarsky TF, McKee M, Macinga DR, et al. Comparison of hand hygiene monitoring using the 5 Moments for Hand Hygiene method versus a wash in–wash out method. *Am J Infect Control*. 2015;43(1):16-19.
17. Pineles LL, Morgan DJ, Limper HM, Weber SG, Thom KA, Perencevich EN, et al. Accuracy of a radiofrequency identification (RFID) badge system to monitor hand hygiene behavior during routine clinical activities. *Am J Infect Control*. 2014;42(2):144-147.
18. Ward MA, Schweizer ML, Polgreen PM, Gupta K, Reisinger HS, Perencevich EN. Automated and electronically assisted hand hygiene monitoring systems: a systematic review. *Am J Infect Control*. 2014;42(5):472-478.
19. Cloutman-Green E, Kalaycioglu O, Wojani H, Hartley JC, Guillas S, Malone D, et al. The important role of sink location in handwashing compliance and microbial sink contamination. *Am J Infect Control*. 2014;42(5):554-555.
20. Marra AR, Camargo TZ, Magnus TP, Blaya RP, dos Santos GB, Guastelli LR, et al. The use of real-time feedback via wireless technology to improve hand hygiene compliance. *Am J Infect Control*. 2014;42(6):608-611.
21. Ellingson K, Haas JP, Aiello AE, Kusek L, Maragakis LL, Olmsted RN, et al. Strategies to prevent healthcare-associated infections through hand hygiene. *Infect Cont Hosp Ep*. 2014;35(8):937-960.
22. Yin J, Reisinger HS, Vander Weg M, Schweizer ML, Jesson A, Morgan DJ, et al. Establishing evidence-based criteria for directly observed hand hygiene compliance monitoring programs: a prospective, multicenter cohort study. *Infect Cont Hosp Ep*. 2014;35(9):1163-1168.
23. Schweizer ML, Reisinger HS, Ohl M, Formanek MB, Blevins A, Ward MA, et al. Searching for an optimal hand hygiene bundle: a meta-analysis. *Clin Infect Dis*. 2013;58(2):248-259.

24. Pincock T, Bernstein P, Warthman S, Holst E. Bundling hand hygiene interventions and measurement to decrease health care-associated infections. *Am J Infect Control*. 2012;40(4):S18-27.
25. Fries J, Segre AM, Thomas G, Herman T, Ellingson K, Polgreen PM. Monitoring hand hygiene via human observers: how should we be sampling?. *Infect Cont Hosp Ep*. 2012;33(7):689-695.
26. Morgan DJ, Pineles L, Shardell M, Young A, Ellingson K, Jernigan JA, et al. Automated hand hygiene count devices may better measure compliance than human observation. *Am J Infect Control*. 2012;40(10):955-959.
27. Cheng VC, Tai JW, Ho SK, Chan JF, Hung KN, Ho PL, et al. Introduction of an electronic monitoring system for monitoring compliance with Moments 1 and 4 of the WHO "My 5 Moments for Hand Hygiene" methodology. *BMC Infect Dis*. 2011;11(1):151.
28. Sax H, Allegranzi B, Chraïti MN, Boyce J, Larson E, Pittet D. The World Health Organization hand hygiene observation method. *Am J Infect Control*. 2009;37(10):827-834.
29. Boyce J, Chartier Y, Chraïti M, Cookson B, Damani N, Dharan S. WHO guidelines on hand hygiene in health care. *Geneva: World Health Organization*. 2009.
30. Larson EL, Quiros D, Lin SX. Dissemination of the CDC's Hand Hygiene Guideline and impact on infection rates. *Am J Infect Control*. 2007;35(10):666-675.
31. Vernon MO, Trick WE, Welbel SF, Peterson BJ, Weinstein RA. Adherence with hand hygiene: does number of sinks matter?. *Infect Cont Hosp Ep*. 2003;24(3):224-225.

### NQF Safe Practices

1. National Quality Forum. Safe Practices for Better Healthcare: A Consensus Report- Updated. 2009.
2. Wachter RM. Patient safety at ten: unmistakable progress, troubling gaps. *Health Affairs*. 2009;29(1):165-173.

### Never Events

1. National Patient Safety Foundation. RCA2: Improving Root Cause Analyses and Actions to Prevent Harm. Version 2. Boston, MA. 2016. Available at: <http://www.ih.org/resources/Pages/Tools/RCA2-Improving-Root-Cause-Analyses-and-Actions-to-Prevent-Harm.aspx>
2. OIG, Adverse Events in Hospitals: State Reporting Systems, OEI-06-07-00471, 2008.
3. Minnesota Department of Health. Adverse Health Events in Minnesota: Fourth Annual Public Report. 2008.
4. Woods DM, Thomas EJ, Holl JL, Weiss KB, Brennan TA. Ambulatory care adverse events and preventable adverse events leading to a hospital admission. *Qual Saf Health Care*. 2007;16(2):127-131.
5. Massachusetts Coalition for the Prevention of Medical Errors. When Things Go Wrong: Responding to Adverse Events. Boston, MA. 2006.
6. NQF, Serious Reportable Events in Healthcare: A Consensus Report, Washington, DC. 2006.
7. Agency for Healthcare Research and Quality. Communication and Optimal Resolution (CANDOR) Toolkit. Available at: <https://www.ahrq.gov/professionals/quality-patient-safety/patient-safety-resources/resources/candor/introduction.html>
8. Agency for Healthcare Research and Quality. System-Focused Event Investigation and Analysis Guide. Available at: <https://www.ahrq.gov/professionals/quality-patient-safety/patient-safety-resources/resources/candor/module4-guide.html>
9. Johns Hopkins Medicine. Caring for the Caregiver. Available at: <https://www.johnshopkinssolutions.com/solution/rise-peer-support-for-caregivers-in-distress/>

**Patient Experience**

1. Volk AS, Davis MJ, Abu-Ghname A, Warfield RG, Ibrahim R, Karon G, et al. Ambulatory access: improving scheduling increases patient satisfaction and revenue. *Plast Reconstr Surg*. 2020;146(4):913-919.
2. Hoke N. Outpatient and ambulatory surgery consumer assessment of healthcare providers and systems. *AORN*. 2018;107(2):249-252.